

QA

Reports to: QA Manager

Main interaction with: Technical Lead, Scrum Master, Development Team.

RESPONSIBILITIES

Goal

- Ensures that the final product observes the company's quality standards. In general, these detail-oriented professionals are responsible for the development and implementation of inspection activities, the detection and resolution of problems, and the delivery of satisfactory outcomes.

Technical

- Write user-centric test plans based on acceptance criteria, upholding UX and QA best practices and collaborating with dev
- Participate in the SAFe agile process, working closely with scrum masters and team leads.
- Work closely with your direct supervisor and team leads to provide functional testing including cross-browser, responsive and accessibility.
- Be a stakeholder in ensuring agency processes are followed, working with designers and copywriters as necessary.

QUALIFICATIONS

- Prior experience manually testing/QAing for the web with an interest in QA automation.
- Good understanding of experiences built for the web and knowledge of the common issues / pitfalls / limitations associated with web technologies.
- A keen eye to spot UI/UX inconsistencies between design and implementation across multiple browsers, responsive layers and devices, including using emulators/testing suites when necessary.
- Ability to thoroughly explain and write bug tickets.
- Ability to verify/complete requirements description and acceptance criteria.

- Passion for discovering why and how things work, and critically determining ways to break them.
- A multitasker who can handle quick turnarounds from assorted projects across several clients and still meet deadlines.
- Experience with agile project management approach via software systems (e.g., Trello, Wrike, Teamwork, JIRA, etc.).
- Ability to think from an end-user perspective when writing test cases.
- Strong interpersonal communication skills with team members across all departments.

DESIRED SKILLS / EXPERIENCE

- Experience testing APIs / Web Services (e.g., Postman, SoapUI, Insomnia, etc.)
- Familiarity with Magento or any other eCommerce framework (e.g., Salesforce, Shopify, TiendaNube, MercadoShops, etc.)
- Experience with testing management tools (e.g., Zephyr, Xray, Qmetry, TestRail, etc.)
- Familiarity with HTML5, CSS3 and JavaScript.